



Information Notice recipients of newsletters Version 1.3 18/11/2019

## INFORMATION NOTICE ABOUT DATA PROTECTION TO RECIPIENTS OF NEWSLETTERS

### Identity and contact details of Data Controller

This information notice has been created in accordance with what is stipulated in the EU regulation (UE) 2016/679 approved by the EU Parliament on 14 April 2016 (GDPR) and relevant national data protection law.

According to the above regulations, your personal data will be processed by EUROPEAN TELEMEDICINE CLINIC, S.L. (TMC), C/Marina, 16-18, floor 21, 08005 Barcelona, Spain.

### Purpose and Legitimation

TMC will proceed to deal with the data in a lawful, loyal, transparent, appropriate, pertinent, limited, accurate and up-to-date manner, committing itself to take all reasonable measures to be abolished or rectify without delay when inaccurate.

Your personal data will be processed for the following purposes and in accordance with the legal basis as set out below:

Purposes	Legal basis	Retention periods
Develop product and process	Legitimate interest of TMC entity to maintain and improve its business and customer satisfaction	Employees or healthcare professionals from client hospitals: From termination of contract, 5 years.
Communicate to clients and prospects  (including newsletter)	Legitimate interest of TMC to develop its relationship with clients and prospects	If you are an employee or a healthcare professional from a client hospital: From termination of contract, 5 years.  If you have given the consent: Until you unsubscribe.
Manage contact with customers and its healthcare professionals and prospects	Consent when legally required (prospects) - legitimate interest otherwise develop its relationship with clients and prospects	If you are an employee or a healthcare professional from a client hospital: From termination of contract, 5 years.  If you have given the consent: Until you unsubscribe.



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### **Indirect collection of data**

Bigger Image: Your personal data have been obtained through the recruitment platform Jobvite.

Heartbeat: Your personal data have been obtained through e-mail communication, daily contacts with TMC service, hospital management and may also be indirectly collected from hospital website, congresses etc.

### **Categories of recipients of the personal data**

Your personal data will be shared with the following recipients:

- Within TMC Group, including other TMC companies: with authorised personnel in charge of commercial activities.
- With service providers acting on our behalf and assisting us in the management of our activities.

### **Data Subject Rights**

In relation to your personal data, you have the following rights:

In relation to your personal data, you have the following rights:

- A right of access that you may exercise by asking a copy of your personal data;
- A right to correct your personal data if they are inaccurate or incomplete and a right to obtain the restriction of the processing of your personal data;
- A right to erase your personal data, in cases where your personal data are processed on the basis of your consent, the performance of a contract to which you are party and our legitimate interests;
- A right to data portability, in cases where your personal data are processed on the basis of your consent and/or the performance of a contract to which you are party;
- A right to object, on grounds relating to your particular situation, to the processing of your personal data in cases where your personal data are processed on the basis of our legitimate interests
- You may also object to the processing of your personal data for direct marketing purposes and to the profiling that is related to such direct marketing by contacting us at the below address or by using the unsubscribe link provided in each communication.

### **Means of exercising rights**

To exercise the rights, you should contact the Company by means of an email to [dataprotection@telemedicineclinic.com](mailto:dataprotection@telemedicineclinic.com) or in writing to European Telemedicine Clinic S.L., C/ Marina, 16-18, Pl. 21, 08005, Barcelona, Spain providing a copy of your Identification card, and indicating the full address - email with the purposes of notifications related to the requests from TMC, and specifically pointing out the data on which the right in question exercises. However, you are hereby informed that the exercise of some of the abovementioned privacy rights could hinder or impede the performance of the purposes before indicated.



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**Right to lodge a complaint with DPA**

You have also the right to lodge a complaint with a Data Protection Authority, either in the Member State of your habitual residence, place of work or place of an alleged infringement of the GDPR.

**Contact details of the Data Protection Officer**

You may also contact the TMC – Unilabs DPO in writing to: [dpo@unilabs.com](mailto:dpo@unilabs.com)